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OFFICIAL

PATENT
10/005,828

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of	: Before the Examiner:
Michael Wayne Brown, et al.	: Quynh N Nguyen
Serial No.: 10/005,828	: Group Art Unit: 2642
Confirmation Number: 3123	: Intellectual Property Law Department
Filed: 12/03/2001	: International Business Machines Corp.
Title: EXPERT HOLD QUEUE	: 11400 Burnet Road
MANAGEMENT	: Austin, Texas 78758

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Quynh N Nguyen on August 19, 2004 by Amy Pattillo.



Signature

8/19/2004

Date

REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.111

Mail Stop Box Non-Fee Amendment (Pats)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AUS920010948US1

1

PATENT
10/005,828

A. INTRODUCTORY COMMENTS

Applicants appreciate the telephone conference provided by Examiners Nguyen and Matar. Responsive to the Office Action of May 19, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following amendments and remarks.

Amendments to the Specification begin on page 3.

Amendments to the Claims begin on page 4.

Arguments begin on page 10.

AUS920010948US1

2

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COMMISSIONER FOR PATENTS

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified Application.

x No additional fee is required. The fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra	Rate	Addit. Fee
Total	20	MINUS	20	=	0	x 18 =	\$ 00.00
Indep.	6	MINUS	6	=	0	x 86 =	\$ 00.00
1st Presentation of Multiple Dep. Claim						x 286 =	\$ 00.00
TOTAL							\$ -00.00

 Please charge my Deposit Account No. 09-0447 in the amount of \$00.
A duplicate copy of this sheet is enclosed.

X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

X Any additional fees required under 37 CFR 1.16 for the presentation of extra claims.

X Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,



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DATE: 8/19/2004

Number of Pages to Follow (including cover sheet): 27

SEND TO: United States Patent Office
Examiner: Quynh H Nguyen
Group Art Unit: 2642
Tel No: 703-305-5451
Fax #: 703-872-9306

FROM: Amy J. Pattillo
Tel No: 512-402-9820

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Docket No. AUS920010948US1 Serial No. 10/005,828 Atty: AJP

Applicant: BROWN ET AL

X Amendment X Certificate of Facsimile
X Transmittal Letter

Deposit Acct. No. 09-0447

Fees: Amendment X Notice of Appeal _____ Appeal Brief _____ Other _____